

~ Updates on HPMS Memos ~

CMS Email Title & Release Date	Guidance and Timeline for Contract Year 2021 Contract Consolidations – Dated 4/3/2020
Summary	CMS provided guidance to Medicare Advantage Organizations operating more than one Medicare Advantage (MA) or Medicare Advantage Prescription Drug (MA-PD) contract of the same product type under the same legal entity and wishing to consolidate contracts for Contract Year 2021.
Action	Informational to PACE.
CMS Memo Title & Release Date	Actuarial User Group Calls – Dated 4/3/2020
Summary	CMS will host a series of actuarial user group calls beginning on April 16th . The calls will provide guidance on completing the Bid Pricing Tools and to respond to questions from actuaries preparing for Contract Year 2021 bids. The calls are scheduled for every Thursday from April 16th through May 28th .
Action	Informational to PACE.
CMS Memo Title & Release Date	Notification of PDE Prescriber ID Editing and States of Emergencies – Dated 4/3/2020
Summary	CMS announced it will exercise enforcement discretion to adopt a temporary policy allowing pharmacists to authorize emergency refills when prescribers are not available and allowing Part D sponsors to submit prescription drug event (PDE) data indicating the pharmacy is the prescriber during a declared state of emergency, when consistent with State law, and as further specified in the memo.
Action	Applicable to PACE. Refer to the memo for complete details.
CMS Memo Title & Release Date	Announcement of Calendar Year (CY) 2021 Medicare Advantage (MA) Capitation Rates and Part C and Part D Payment Policies – Dated 4/6/2020
Summary	CMS released the 2021 Medicare Advantage Capitation Rates and Medicare Advantage and Part D Payment Policies. CMS will host a call to discuss the 2021 Rate Announcement and COVID-19 guidance that will be scheduled soon.
Action	Applicable to PACE. Refer to the memo for items that are applicable to your plan.

CMS Memo Title & Release Date	Final Contract Year 2021 Part C Benefits Review and Evaluation – Dated 4/8/2020
Summary	CMS finalized the bid and operational instructions for benefits review and evaluation for plans to use in developing and submitting the Contract Year 2021 bids.
Action	Applicable to PACE. Refer to the memo for complete details.
CMS Memo Title & Release Date	Part D Senior Savings Model – Calendar Year (CY) 2021 – Frequently Asked Questions – Dated 4/9/2020
Summary	CMS released frequently asked questions on the Part D Senior Savings Model to provide clarity and transparency on the Model requirements for Model drugs, cost sharing, formulary tier(s), days’ supply, deductible and supplemental files.
Action	Informational to PACE. Refer to the memo for complete details.
CMS Email Title & Release Date	CMS Response to Questions asked During the March 24, 2020 Call with the Programs of All-Inclusive Care for the Elderly (PACE) Community– Dated 4/9/2020
Summary	CMS hosted a call in March to discuss issues regarding COVID-19 for PACE and has released a frequently asked questions document to answer the questions and issues that were received on the call.
Action	Applicable to PACE. Refer to the email for the FAQ document link.
CMS Memo Title & Release Date	Announcement of the June 2020 Software Release – Dated 4/10/2020
Summary	<p>CMS provided detailed information on the release of system changes scheduled for June 2020 which includes the following and may require plan action:</p> <ul style="list-style-type: none"> • Updates to Premium Withhold Transaction • Changes to MARx Plan Transaction Processing <p>Going forward, CMS release of system changes will no longer be communicated on a quarterly schedule. Release of system changes will be done in shorter and more frequent intervals and plans will receive a detailed letter prior to the implementation of the release to allow plans time to adjust or update their systems.</p>
Action	Applicable to PACE. Refer to the memo for complete details on the release system changes.
CMS Memo Title & Release Date	Actuarial Bid Training for Contract Year 2021 – Dated 4/10/2020

Summary	CMS will make available the Contract Year 2021 Actuarial Bid Training program on April 10, 2020 . The training is recommended for all actuaries preparing or certifying Contract Year 2021 bids. The link to the training is provided and no registration is required to access the training materials.
Action	Informational to PACE. Refer to the memo for complete details.
CMS Memo Title & Release Date	Applicability of Diagnoses from Telehealth Services for Risk Adjustment– Dated 4/10/2020
Summary	CMS states Medicare Advantage plans and other plans may submit diagnoses for risk adjustment from telehealth visits when the visits meet all the risk adjustment eligibility criteria to the Risk Adjustment Processing System and Encounter Data System.
Action	Applicable to PACE. Refer to the memo for complete details.
CMS Memo Title & Release Date	Release of the 2021 Plan Benefit Package and Bid Pricing Tool Software and Related Technical Bidding Guidance for Employer/union-Only Group Waiver Plans – Dated 4/10/2020
Summary	CMS announced the release of the Contract Year 2021 Plan Benefit Package, Bid Pricing Tool, and plan creation functionality in HPMS. The pathway to access the Contract Year 2021 plan create module, PBP and BPT software and instructions is included. Bidding instructions for plans offering Employer/Union-Only Group Waiver Plans in Contract Year 2021 is provided.
Action	Informational to PACE. Refer to the memo for complete details.
CMS Memo Title & Release Date	Medicare-Medicaid Plan Submissions of Plan Benefit Packages for Contract Year 2021– Dated 4/13/2020
Summary	CMS provided an overview of the plan benefit package software for Medicare-Medicaid Plans (MMPs) for Contract Year 2021. CMS directs MMPs to the Contract Year 2017 guidance that remains unchanged for Contract Year 2021. All plan benefit packages for Contract Year 2021 must be submitted no later than 11:59 PM PDT on June 1, 2020 .
Action	Informational to PACE. Refer to the memo for complete details and specific deadlines for submission of PBPs for Contract Year 2021.
CMS Email Title & Release Date	CY 2021 PBP Training Demo and Slides – Dated 4/13/2020
Summary	CMS made available a training for the Contract Year 2021 PBP submission. A link to the training and presentation slides is provided.

Action	Informational to PACE. Refer to the email for complete details.
CMS Memo Title & Release Date	Important Information on 2020 Data Validation of Medicare Part C and Part D Reporting Requirements Data – Dated 4/13/2020
Summary	CMS suspended the 2020 Data Validation of 2019 Part C and D reporting requirements data except for the following as data submitted for them are used in the 2021 Star Ratings and for the 2022 payment: 1. Part C Special Needs Plans Care Management 2. Part D Medication Therapy Management Programs The data validation for the above reporting sections will begin on April 20, 2020 until June 30, 2020.
Action	Informational to PACE. Refer to the memo for complete details.
CMS Memo Title & Release Date	Medicare Advantage Encounter Data Submission Performance Reports – November 2019 and April 2020 – Dated 4/13/2020
Summary	CMS implemented encounter data submission performance metrics. The memo informs plans of an updated set of submission performance for November 2019 and March 2020 to notify them of their current status for each metric. Technical notes with detailed specifications on each metric and threshold are available via HPMS.
Action	Applicable to PACE. Refer to the memo for complete details.
CMS Memo Title & Release Date	Instructions for Requesting Consultant Access to the Health Plan Management System (HPMS)– Dated 4/14/2020
Summary	CMS require plans who would like to designate consultant users’ access to HPMS to submit official letters for authorized access. The official letters will no longer need to be submitted on an annual basis to retain existing consultant access; however, plans must still monitor HPMS to ensure that only appropriate individuals have access.
Action	Informational to PACE. For PACE plans requesting for consultant user access, refer to the memo for complete details.
CMS Email Title & Release Date	Webinar Training Opportunities – Dated 4/14/2020
Summary	CMS will provide an upcoming training opportunity for plans on how to improve the quality and delivery of care for dual eligible participants. The webinar is scheduled for April 30th at 12 PM – 1:30 PM EDT.
Action	Informational to PACE. For individuals interested, refer to email for how to register.

<p>CMS Memo Title & Release Date</p>	<p>Coordination of Benefits (COB) Updates – Dated 4/14/2020</p>
<p>Summary</p>	<p>The upcoming Annual Full Replacement COB-OHI file will be available to plans on April 27, 2020. At such time, the daily COB OHI notification files will be put on hold while the full replacement files are being generated. The daily COB OHI notification files will resume once the full replacement files are completed. Any plans that do not have at least one beneficiary with a COB change will receive a daily COB-OHI file to report that there were no COB changes for the plan. The file layout for the COB-OHI No Report is provided.</p>
<p>Action</p>	<p>Applicable to PACE. Plans are to review the daily COB-OHI files and the full replacement COB-OHI files and verify the OHI with its participant. Plan to notify Pharmastar of participants who do have OHI to ensure prescription drug claims are adjudicated appropriately.</p>
<p>CMS Memo Title & Release Date</p>	<p>Release of the Non-Renewal/Service Area Reduction Module in the Health Plan Management System – Dated 4/15/2020</p>
<p>Summary</p>	<p>CMS released the updated Non-Renewal/Service Area Reduction module in HPMS. It will be available on April 27, 2020. Plans can request a NR or SAR for CMS’s review and approval in the module no later than June 1, 2020.</p>
<p>Action</p>	<p>Informational to PACE.</p>
<p>CMS Memo Title & Release Date</p>	<p>CY 2021 Bid Review Out-of-Pocket Cost (OOPC) Model – Dated 4/15/2020</p>
<p>Summary</p>	<p>CMS announced the availability of the Out-of-Pocket Cost model in SAS software. It will be on the CMS.gov website on or around April 15, 2020. The model will allow plans to calculate OOPC values for each of their plan offering for the 2021 contact year.</p>
<p>Action</p>	<p>Informational to PACE as PACE is waived of the out-of-pocket provisions.</p>
<p>CMS Memo Title & Release Date</p>	<p>Instructions for Requesting Electronic Signature Access in the Health Plan Management System (HPMS) – Dated 4/15/2020</p>
<p>Summary</p>	<p>CMS require authorized officials (CEO, CFO, COO) of the organization sign documents and complete attestations using the electronic signature process in HPMS. The memo provides the process for requesting electronic signature access for new users that need CMS user ID and electronic signature access, existing users that needs to be add electronic signature access, existing electronic</p>

Action	signature user that needs to add or delete contracts, and existing electronic signature user with no changes needed. Applicable to PACE. Refer to the memo for complete details and take the action needed for your plan.
CMS Memo Title & Release Date	Delay of the 2020 HOS & HOS-M Surveys for 2021 Frailty Score Calculation – Dated 4/15/2020
Summary	CMS announced the delay in the administration of the 2020 HOS and HOS-M surveys until late summer due to the risks associated with COVID-19 and the challenges and safety concerns of completing the surveys during the scheduled time in April through July. The anticipated time to begin the survey will be in August. CMS will continue to monitor the situation and provide more information in the following months.
Action	Applicable to PACE. Refer to the memo for complete details.
CMS Memo Title & Release Date	Correction: Release of the Non-Renewal/Service Area Reduction Module in Health Plan Management System – Dated 4/16/2020
Summary	CMS corrected some contract year references to the original memo and as initially stated, will release the updated Non-Renewal/Service Area Reduction module in HPMS. It will be available on April 27, 2020 . Plans can request a NR or SAR for CMS’s review and approval in the module no later than June 1, 2020 .
Action	Informational to PACE.
CMS Memo Title & Release Date	Incoming Files from CMS: Beneficiary-level file to Support 2021 Part C Bids & ESRD Risk Scores – Dated 4/16/2020
Summary	CMS provided a beneficiary-level file that actuaries will use to develop the 2021 Part C bids. In addition, CMS will send all MAOs and 1876 Cost Contractors that enrolled ESRD participants in 2019 a second file with the ESRD risk scores. The memo informs plans that there may be potential action that is needed to accept the file.
Action	Applicable to PACE. Refer to the memo for complete details.
CMS Memo Title & Release Date	Incoming File from CMS: Beneficiary-level file to Support 2021 Part D Bids – Dated 4/16/2020
Summary	CMS provided a beneficiary-level file that actuaries will use to develop the 2021 Part D bids. This data is to contracts that offer one or more Part D plans. The memo informs plans that there may be potential action that is needed to accept the file.

Action | Applicable to PACE. Refer to the memo for complete details.

For the latest CMS response to COVID-19, please visit the CMS.gov website.

Important Date Reminders

Date	Item
June 1, 2020	Deadline for submission of CY 2021 bids
June 29, 2020 11:59 PM ET	Deadline for 2019 PDE Submissions
June 30, 2020 11:59 PM PT	Deadline for 2019 Direct & Indirect Remuneration (DIR) Submission
<i>*Subject to change, forthcoming information to be release by CMS.</i>	

Please note that this information is provided to you in summary form for general informational purposes only and does not constitute legal or regulatory compliance advice. It is your responsibility to consult with your Compliance Officer and/or legal counsel to determine applicability of any regulation or standards referenced herein to your organization and/or processes.